

Your conditions of hire

Cove Cottages fair trading terms

Please read this carefully. When you book your holiday with us you are entering into a contract that binds you and us in various ways. We have clearly set out the booking conditions with a list of responsibilities and commitments you and we have towards each other.

1. Terms

All terms are per week for the holiday home as equipped and described. The usual time of takeover is 2 pm (subject to unavoidable delays). You must leave your holiday home by the time stated on your hire invoice (usually 9.30am). You are obliged to leave everything in a clean and tidy condition. You are responsible for any damage done or loss sustained during your stay and prices for damages will include VAT at 15% (where applicable) and are subject to change if the rate or application of VAT changes.

2. Booking Confirmation

The submission of the completed booking form shall constitute an offer by the client and a contract shall come into agreement when Cove Cottages accepts the booking in writing, and it is then not normally transferable. Once a booking has been confirmed by us to you, should you require us to amend your booking or to re-invoice for any reason a fee of £15 may be charged for any re-invoicing. The contract shall be deemed to have been made at Cove Cottages H.Q c/o Pier House, St Agnes.

3. Number in your Party

It is a condition of your booking that the total number in your party does not exceed the capacity of the holiday home as advertised.

4. Booking Monies

When you book you must pay the agreed deposit of 20% of your total hire cost. Your balance of hire money is due and payable by the date printed on the hire invoice. We reserve the right to cancel your holiday and retain the deposit paid if full settlement of the invoice has not been made within this time. For bookings made within 4 weeks of your holiday start date you pay the full monies when you make your booking. All monies can only be paid in Sterling.

5. Cancellation by you

Telephone us immediately if you have to cancel your holiday. You then need to return your hire invoice. Your cancellation is effective from the date we receive your written notification. We will then acknowledge your cancellation and endeavour to re-let for you.

If we are successful in re-letting your holiday home there will be no forfeit. If we cannot re-let, then you will be held responsible for the prompt payment of the full cost of the holiday. We strongly advise you to take out cancellation insurance.

6. Minors

We cannot accept bookings from anyone under the age 18 year of age.

7. Bed linen is provided.

8. Availability

Your booking is accepted on the understanding that your confirmed holiday home will be available for you on the agreed date. Where 'force majeure' (as defined in clause 9) arises, we have the right to cancel your booking. In this event, we will endeavour to offer you an alternative cottage or date within the price structure, if available. If we cannot do so, or you do not wish to take up the alternative offer, we will refund the monies paid. In case of force majeure, or any circumstances beyond our control, we regret that we cannot pay any compensation, expenses or costs that you have incurred as a result of any such cancellation or change. The owners reserve the right to alter or withdraw amenities or facilities that have previously been advertised without prior notice.

The owners reserve the right to refuse or withdraw the right to accommodation to any person(s) who, in the opinion of the owners is not suitable to take charge. In such cases, all hire charges minus deposit will be refunded and the contract discharged. In the event of any person(s), in the opinion of the owner is not suitable to continue the holiday due to unreasonable behaviour, property damage or annoyance to other guests the contract will be discharged. In the case of these circumstances, the hirer shall remain liable to pay the full hire price and cover the cost of any damage to and surrounding the holiday home. No refund shall be due. The owner has the right to enter any accommodation without prior notice if special circumstances or emergencies arise.

8.1 All-male or All-female Bookings

We cater for families. Therefore to preserve the atmosphere no stag or hen parties.

8.2 Group or Party Bookings

The leader or organiser of a group booking is responsible for completing the booking form correctly. Arrival at your accommodation without prior notification of all members of the group may result in the contract being discharged. We will refund any monies paid to us minus the deposit. The owners have the right to refuse to hand over the accommodation to you. You may be asked to pay a security deposit at time of takeover.

9 Force Majeure

We regret we cannot pay any compensation or accept any responsibility where the prompt performance or performance of the contract is prevented or affected by reasons which amount to a "Force Majeure". Circumstances amounting to a "force majeure" include any event that the owner(s) could not, even with all due care, foresee or avoid. Such circumstances include the damage or loss of your accommodation through flood, fire, explosion, weather damage, criminal damage or any similar event. Other circumstances include war, threat of war, riots, civil strife, industrial action, natural or nuclear disaster, threatened or actual terrorist activity and all similar conditions beyond our control.

10 Pets by arrangement only

11 Your Vehicles

Your vehicles, accessories and contents thereof are left entirely at your own risk.

12 Any Shortcomings

Please notify us of any shortcomings with your accommodation immediately so that remedial action, if appropriate, can be taken. The owner(s) cannot accept any liability in relation to shortcomings or claim if of whatever nature you fail to notify the owner(s) of any complaint during the holiday.

A deposit of £100 per cottage will be charged on arrival. This will be held in case of damages to the property. If no damage occurs, this will be returned to you in full 7 days after your departure. Please report any damage as soon as possible, as any breakages can have an impact on the next guests. We are reasonable, and we want to ensure that all our guests have an enjoyable holiday.

13 Serious Accidents

Neither we nor our employees or agents accept liability for any personal injury, loss or damage which may be sustained by your party, guests or their property during the period that they or any of them are at Cove Cottages. We strongly advise that due care and diligence is used at all times when occupying the lookouts. At all times children (under 18 years of age) must be accompanied by a responsible adult.

14

While every care is taken to ensure that the details shown in the brochure and web site are correct, we cannot take responsibility for any errors contained therein or the results thereof.

For bookings please contact us regarding the availability of your preferred dates. Bookings can then be made provisionally for 5 working days. All bookings will be confirmed in writing once the deposit is paid.

Name and address of principal booking person (please print details in capital letters)

I have read and agree with the terms and conditions of booking

Name:

Address:

Post code:

Tel:

Email:

Signature:

Date:

Price List And Booking Enquiry For 2010

	Cliff House	Sea View	Pier Cot
Dates	Price per week	Price per week	Price per week
Jan 2 – Feb 6	550	410	300
Feb 6 – Feb 20	550	450	300
Feb 20 – March 27	550	410	300
Mar 27 – April 3	550	475	300
April 3 – April 10	725	595	450
April 10 – April 17	825	625	450
April 17 – May 1	625	475	395
May 1 – May 15	750	525	450
May 15 – May 22	750	575	450
May 22 – May 29	750	625	495
May 29 – June 5	895	695	495
June 5 – June 12	875	625	495
June 12 – June 26	950	725	525
June 26 – July 3	950	795	550
July 3 – July 17	1025	825	595
July 17 – July 31	1095	895	625
July 31 – August 28	1150	950	675
Aug 28 – Sept 4	1050	850	595
Sept 4 – Sept 18	950	750	550
Sept 18 – Sept 25	750	650	550
Sept 25 – Oct 23	750	595	450
Oct 23 – Oct 30	895	725	525
Oct 30 – Dec 18	550	410	300
Dec 18 – Jan 1 (2011)	1050	895	550

Our holidays run from Saturday to Saturday. Check out time is 09.30 am and check in time is anytime after 2.00pm the same day. Please complete this form and send it with your deposit to: Kay Jones c/o Pier House, Trevaunance Cove, St. Agnes, Cornwall, TR5 0RZ. Tel: 01872 552298

Cottage Required (please state):	Total cost of Cottage:
Total no. of members in party:	Deposit enclosed: This should be 20% of the cost of the cottage hire
Date of arrival:	Do you require any of the following:
No. of nights:	A Stairgate:
No. of Adults:	A High Chair:
No. of Children:	A Travel Cot:

